

## UAVA City Services

### City Perpetrator Programme

The Jenkins Centre provides interventions for men and women who WANT help to stop using abusive behaviours towards an intimate (ex)partner.

We also provide an interventions programme for young people aged 13–18 years who are using abusive behaviours towards a partner, parent or carer.

Our interventions programme consists of a 24 week group programme for adult, male, heterosexual English speakers and our individual interventions programme is reserved for people in same-sex relationships, women using violence and non-English speakers.

We accept referrals from professionals who are working alongside families and couples where domestic abuse has been identified, however not all people needing an intervention will be suitable. Please contact the Business line for more information.

### City Family Service

We provide a range of services for 0 to 18 year olds and their families living in Leicester City.

Support includes one to one interventions with children and young people, group work and support for parents and carers.

## Who we are

**UAVA Ltd** is a consortium of three local specialist providers of domestic abuse and sexual violence services.

We are:



We aim to provide a simplified service for both service users and professionals.

The contract will be delivered as a single service across Leicester, Leicestershire and Rutland.

## Comments, Queries & Complaints

UAVA is committed to providing the highest level of service at all times. We recognise that from time to time there may be a need to raise a concern about an aspect of our work. To do this please contact us by email at

[feedback@uava.org.uk](mailto:feedback@uava.org.uk)

[www.uava.org.uk](http://www.uava.org.uk)

Company number: 9857159



## Information Leaflet for Professionals

Providing co-ordinated sexual and domestic violence services across Leicester, Leicestershire and Rutland.

For more information, call or email us:

**Business Line : 0116 255 0004**

(For professionals only, not for service users)

**Email : [info@uava.org.uk](mailto:info@uava.org.uk)**

**Secure Email : [secure.referral@uava.cjsm.net](mailto:secure.referral@uava.cjsm.net)**

**Website : [www.uava.org.uk](http://www.uava.org.uk)**

## What is the service about?

This service will provide highly skilled engagement and support options for those aged 13 years and over who are, or have been, affected by sexual violence or domestic abuse in their own intimate partner relationships.

Focused on improving safety, health and wellbeing and reducing risk, we will work closely with partner agencies to ensure a wider co-ordinated community response.

Services are available across LLR (Leicester, Leicestershire & Rutland) with additional services available for Leicester City residents only, which are outlined within this leaflet.

## What is Domestic Abuse?

Domestic Violence or Abuse is “Any incident of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults who are or have been intimate partners or family members, regardless of gender or sexuality.”

W.H.O

## What is Sexual Violence?

Sexual violence and abuse can be defined as any behaviour perceived to be of a sexual nature which is unwanted and takes place without consent or understanding.

## UAVA LLR Services

(Leicester, Leicestershire & Rutland)

Business

Email

Secure [uava@llr.org.uk](mailto:uava@llr.org.uk)

Website

Providing a simplified central referral point for professionals who want to make a referral to one of our services; it will also offer professionals a continued resource to navigate options and support available throughout LLR.

*(“Special Freephone Tariff” (SFT): free from all mobiles, payphones and landlines and hidden on the telephone bill.)*

A Special Freephone number will provide confidential support, information, safety advice, risk assessments and access to all UAVA services for anyone living in Leicester, Leicestershire or Rutland affected by or at risk of domestic abuse or sexual violence.

## IDVA

Providing specialist Independent Domestic Violence Advisor Services for high risk victims. Our IDVA team offers short term, intensive support and advocacy which focuses on risk and managing risks. Priority is given to ensuring the safety of victims and their children, presenting victims views at Multi Agency Risk Assessment Conferences (MARAC) and Specialist Domestic Violence Courts (SDVC).

## Safe Home & Refuge Services

Provides advice and supports victims to make informed decisions about housing options, including facilitation to temporary safe refuge accommodation and support to live safely in their own home.

## ISVA Intervention

Sexual assault and rape is a traumatic and extremely stressful experience, whether it was by someone known or by a complete stranger. This service is for anyone, male or female, living in LLR, aged 13+ who has experienced rape and/ or sexual assault. This could be as a result of a recent incident or something that has happened in the past.

## Engagement & Recovery

Once the immediate risks and threat of abuse is addressed the Outreach team will provide emotional, practical, therapeutic support and counselling options alongside group work interventions to ensure victims continue to feel safe and secure, make informed choices and take back control.

